

A Short Course for 7x24 Professionals

Instructors  
Michael Golay & Steve Fairfax



*Learn how to  
apply a scientific  
& quantitative  
approach to  
solve your  
real-world  
problems.*

[www.real-availability.com](http://www.real-availability.com)

Sunday  
Oct. 28, 2007

**Real Availability 2007**

**Pre-Conference Workshop**

**7x24Exchange**  
**Fall 2007 Conference**  
*End to End Reliability:*  
*MISSION CRITICAL SYSTEMS*



Gaylord Texan on Lake Grapevine – Grapevine, Texas

*Challenge and change the way you think about reliability and availability.*

## **Real Availability 2007** *A Short Course for 7x24 Professionals*

**7x24 Exchange Fall 2007 Conference  
Pre-Conference Workshop  
Sun., October 28, 2007**

The design, construction, operation, and maintenance of mission-critical facilities is a demanding art. 7x24 Exchange members know from first-hand experience that end-to-end reliability requires attention to all the details while never losing sight of the big picture. Most of the specialized knowledge and training is learned on the job – *until now.*

**Steve Fairfax** and MIT Professor **Mike Golay** have distilled decades of applied reliability theory and practice into a 1-day seminar – ***Real Availability***. Developed especially for the 7x24 Exchange, ***Real Availability*** will both challenge and change the way you think about reliability and availability.

### **Topics include:**

- Evaluating the reliability of data center power systems and how to improve it
- Why you can't contract for availability
- Understanding and reducing human error in data center operations
- Determining optimal test and maintenance strategies
- Real-world examples and case studies

The course has proven extremely popular in past years. Course evaluations show that:

- 96% of the 7x24 Exchange members who evaluated the 2004, 2005 & 2006 ***Real Availability*** seminars said that they would use ***Real Availability*** concepts on the job.
- 100% said that they would recommend the course to others.

Space is limited to allow for plenty of time for discussion and interaction with the instructors and other participants. All participants receive a workbook and are eligible for CEU credits. Continental breakfast and catered lunch is included with the course.

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